



Digital Transformation and the NHS – better outcomes for people in their communities

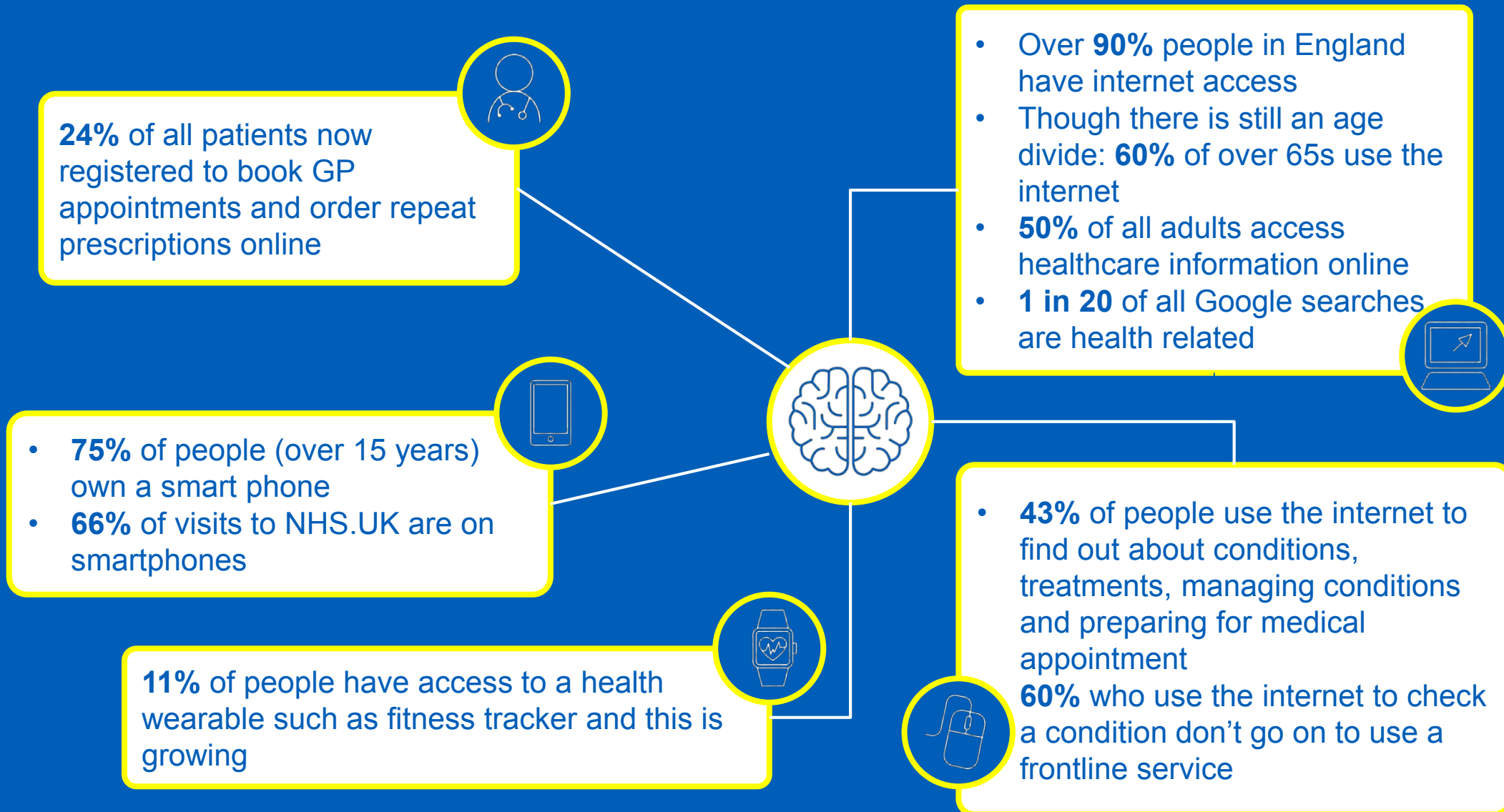
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Empower the Person, NHS England





By empowering people to manage their health and care we are able to deliver **better health outcomes**, improve patient **experience** and increase **efficiency**

People are using digital in their daily lives



Implementation is important



Our programmes

The NHS App is a new simple, secure way for people to access a range of NHS services

NHS login makes it easier and quicker for people to access digital tools and services

Widening digital participation helps the millions of people who lack the skills and means to use digital health services

111 online allows people to get urgent healthcare online, using their laptop, smartphone or other device

The NHS Apps Library is a public facing web page to providing people with access to trusted digital tools

The NHS website is a trusted health website providing trusted information to 1.3 million visitors daily.

Digital maternity delivers a digital pathway of care from conception to post-natal improving the experience of women accessing care

Digital child health will ensure key health information can be shared appropriately with all those involved in the care of a child

Personal health records offer online, secure ways for patients to manage their health and care

Patient facing online services enable people to book GP appointments, order repeat prescriptions and view parts of their GP record online



 Juliet Bauer Retweeted



Cancer Mum @CancerMum · Aug 1

Sitting in [@GSTTnhs](#) Using the free NHS WiFi to use my [@live_evergreen](#) account to review the last Clinic Letter so I can remember what we discussed a year ago. This is what WiFi enables but few people seem to mention it. This is a golden opportunity to encourage self care

NTees & Hartlepool NHS @NTeesHpoolNHSFT

WiFi ACCESS: We are now able to offer free WiFi for patients and visitors at the University Hospital of North Tees nth.nhs.uk/news/free-hosp...



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Widening digital participation pathfinders

What we're testing in each of our pathfinders



Can social prescribing of digital skills support physical and mental health?



Can digital help young people in the void between Universal Care contact?



Can a community space help people use digital to improve their health?



Can digital help rough sleepers get the health support they need?



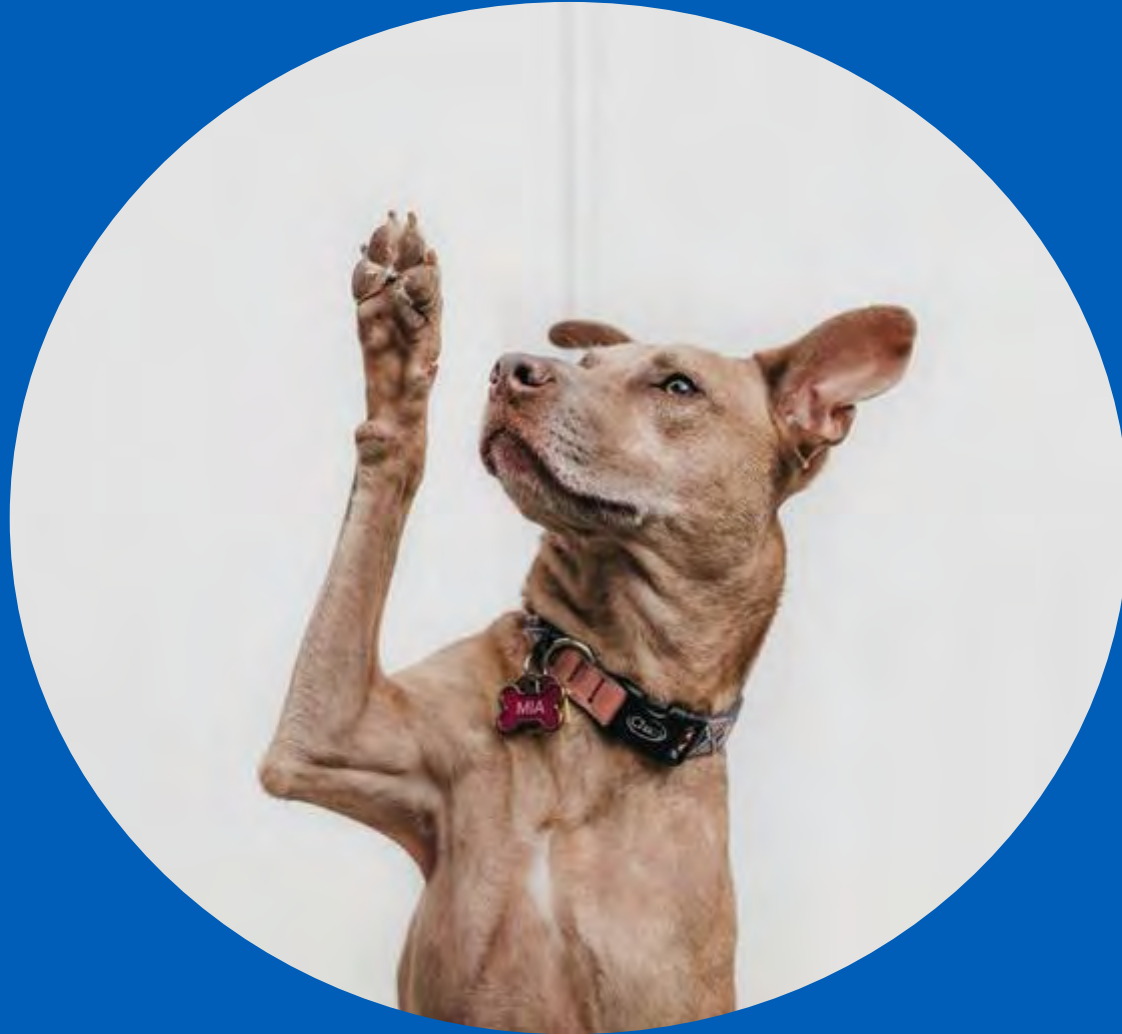
Can digital improve the wellbeing of young carers and their dependants?



Can social networking improve access to health information for people with long term conditions?

<https://digital-health-lab.org/>

Questions?



**“The future is
already here – it’s
just not evenly
distributed”**

William Gibson

