

Epping Forest Switch Project

Helen Dobson

Partnership and Projects Manager

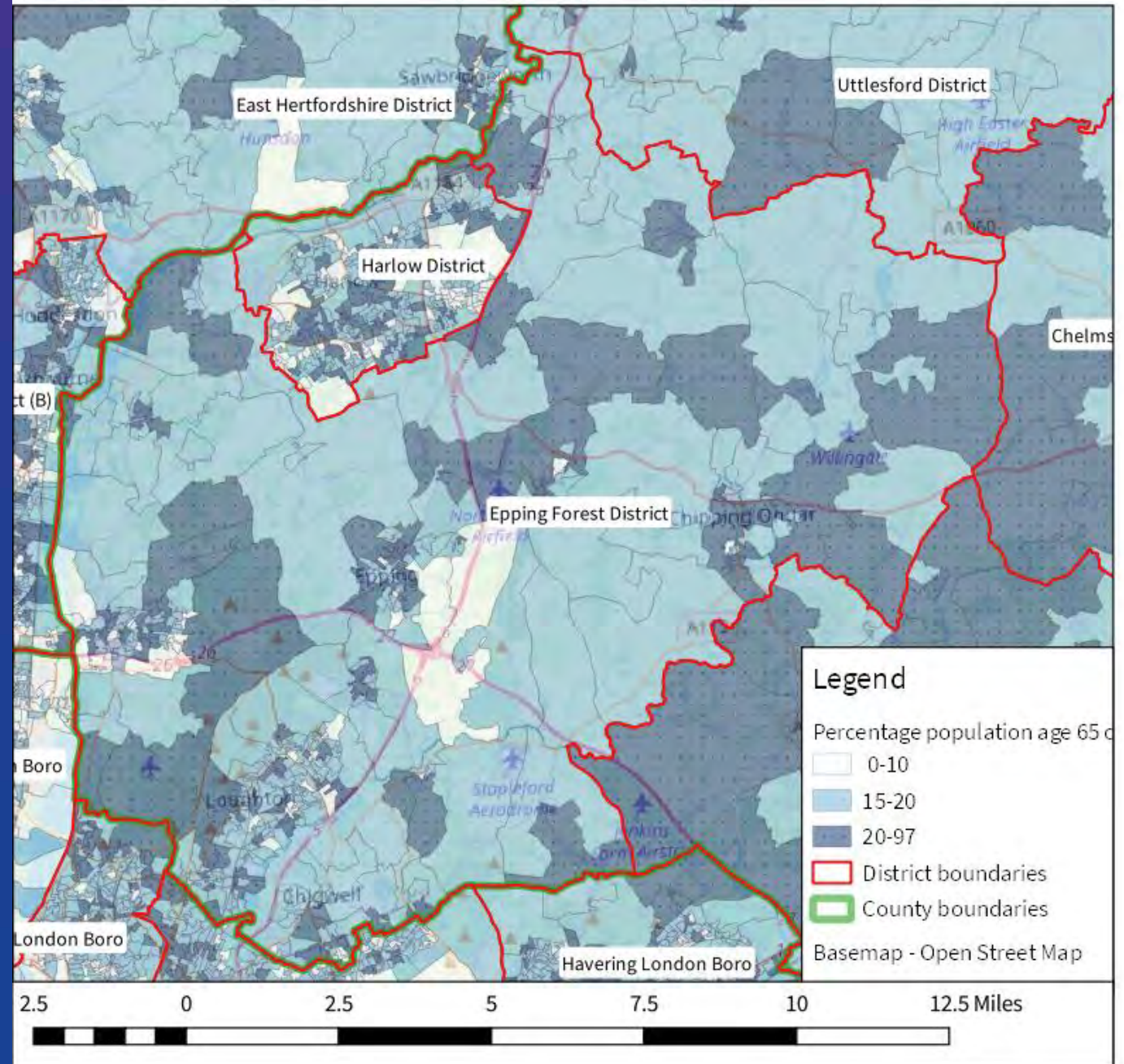
What's the problem?

Almost 21,000 or 16% adults, have not used the internet recently

Around 8,000 people are aged over 65

Proportion of people aged 65 or over by Output Area (OA), Epping Forest

Source: Census, 2011.

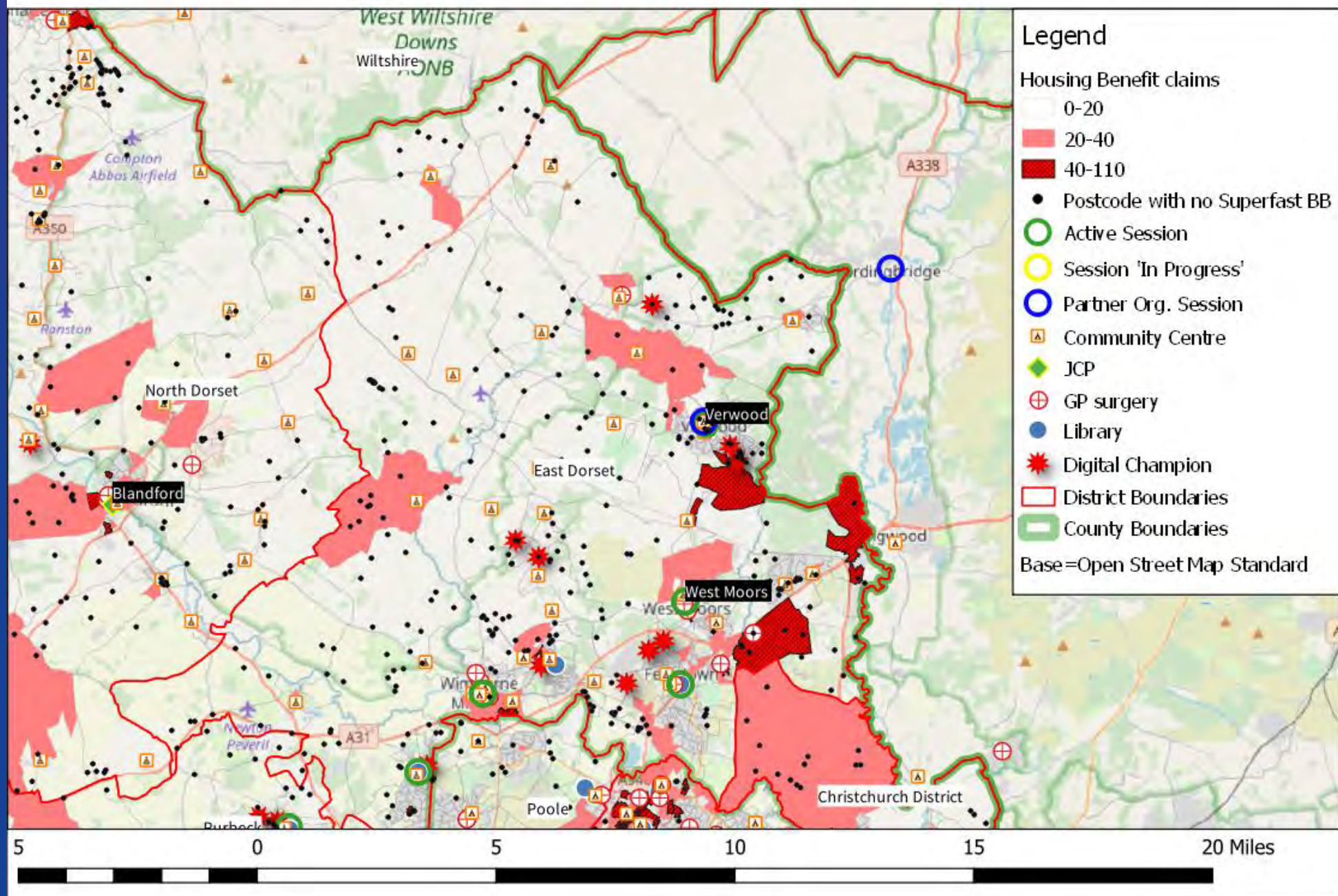


How to solve it?

CitizensOnline

- Evidence
- Partnership
- Digital Champions
- Digital Leadership

East Dorset - Gap Analysis: Housing Benefit claims VS provision - East Dorset



Partnerships – reach and impact



- 693+ Digital Champions
- 346+ organisations engaged
- 7913+ unique End Learner records



Any Questions?

Thank you 😊

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helen.dobson@citizensonline.org.uk

07824 602 197

citizensonline.org.uk

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DIGITAL INCLUSION EXPERTS